
How to re-register my website?

Posted by Prutkar - 2007/12/10 18:44

Go to admin backend, menu Components -> BlastChat client -> Registration, to register or to check status of your registration.

Did you recently created new Joomla/Mambo installation (new database), changed your website URL or did some similar 'hardcore' change to your website? Getting error when trying to register or re-register your website?

Follow instructions here:

Registration process was recently adjusted, so all you need to do is to go to admin backend, menu Components -> BlastChat client -> Registration, you will get 2 options how to proceed.

Of course you can always follow steps below:

Best is to start from scratch:

1. Uninstall BlastChat client component.
2. Delete tables blastchatc and blastchatc_users from your database, delete "blastchatc" key/index from your _session table (if it does exists)
/use attached file if you want/
 - 2a. Unzip blastchatc_tables_removal.php file
 - 2b. place blastchatc_tables_removal.php file to your joomla/mambo root directory (same place where configuration.php file is
 - 2c. open web browser
 - 2d. navigate to http://yourwebsite/blastchatc_tables_removal.php (this will delete BlastChat tables and blastchatc key)
 - 2e. remove blastchatc_tables_removal.php file from joomla root directory
3. go to www.blastchat.com, login to account that was used to register your website and click 'Your registration' menu link on the left side
4. Select your website
5. Delete your website registration (all rooms and users information will be deleted)
6. Install BlastChat component and register it from joomla/mambo backend (i.e. completely fresh installation)

Why all this?

Because of security. All security measures like private key, intra_id, user's security codes are derived off of your website URL and are stored in your database and transmitted to blastchat server during registration. If you change website URL or remove database information, all security information is recreated (i.e. will NOT match records in blastchat database for your website). That means your website registration is invalid, registration must be renewed (delete old and registered once more). http://www.blastchat.com/images/fbfiles/files/blastchatc_tables_removal-071eb7c0411c7f332a6812db70a47e9f.zip

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