
Contact your website administrator. Could not find

Posted by truth - 2008/07/08 16:57

ok any one who uses my site gets this when they have a www. in front of domain and try to access chat. if they just go to faygofreakshow.com and login and head to chat its ok and loads up. but if there is a www. in the address they get Contact your website administrator. Could not find your website in our database. Is your website registered?. how do i fix it so no matter if they have the www. or not in the address they can get into chat

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Re:Contact your website administrator. Could not find

Posted by Prutkar - 2008/07/08 17:01

BlastChat sees abc.com and www.abc.com as separate URLs (websites), I recommend for you to use httpd.conf rewrite rule, something like this:

```
##### redirect abc.com to www.abc.com #####
# For sites running on a port other than 80
#RewriteCond %{HTTP_HOST} !^www\.abc\.com$
#RewriteCond %{HTTP_HOST} !^$
#RewriteCond %{SERVER_PORT} !^80$
#RewriteRule ^/(.*) http://www.abc.com:%{SERVER_PORT}/$1

# And for a site running on port 80
RewriteCond %{HTTP_HOST} !^www\.abc\.com$
RewriteCond %{HTTP_HOST} !="$"
RewriteRule ^/(.*)$ http://www.abc.com/$1
#####
```

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Re:Contact your website administrator. Could not find

Posted by men79 - 2008/12/13 07:43

That code not work for me and my blastchat too:(

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Re:Contact your website administrator. Could not find

Posted by Prutkar - 2008/12/13 13:22

rewrite works, but may be you registered aaa.com instead www.aaa.com (in that case you would need to change this code to force all www.aaa.com requests to use aaa.com instead)

Read this tutorial, and force blastchat client to use needed URL:

Error 0002 : Incorrect data in 'blastchatc' table

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