
Backend \"Error updating database:\"

Posted by Royal Trude - 2008/02/29 00:39

Just updated to client 2.3. Cleared cache and all blastchat cookies. Frontend seems to be working ok...

When accessing the config from admin backend side (/ com_blastchatc / config) I get this error:

Error updating database: DB function failed with error number 1060

Duplicate column name 'adm_expand' SQL=ALTER TABLE `jos_blastchatc` ADD `adm_expand` BINARY(1) DEFAULT '1' NOT NULL

SQL =

```
UPDATE `jos_components` SET name='BlastChat client 2.3' WHERE link LIKE 'option=com_blastchatc'
```

When I try to access the user mgmnt side (/ com_blastchatc / users) I get the error.

Error updating database: DB function failed with error number 1060

Duplicate column name 'adm_expand' SQL=ALTER TABLE `jos_blastchatc` ADD `adm_expand` BINARY(1) DEFAULT '1' NOT NULL

SQL =

```
UPDATE `jos_components` SET name='BlastChat client 2.3' WHERE link LIKE 'option=com_blastchatc'
```

and Registration (/ com_blastchatc / register) shows the same

Error updating database: DB function failed with error number 1060

Duplicate column name 'adm_expand' SQL=ALTER TABLE `jos_blastchatc` ADD `adm_expand` BINARY(1) DEFAULT '1' NOT NULL

SQL =

```
UPDATE `jos_components` SET name='BlastChat client 2.3' WHERE link LIKE 'option=com_blastchatc'
```

All instances with nothing more than the error message.

So whattaheck am I supposed to do now? :unsure:

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Re:Backend \"Error updating database:\"

Posted by Prutkar - 2008/02/29 01:04

Do not panic :-)

1. Did you uninstall 2.2 and install 2.3, or uploaded and overwritten files?
2. Edit your blastchatc table and delete column "adm_expand"

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Re:Backend \"Error updating database:\"

Posted by Royal Trude - 2008/02/29 01:28

1. uninstalled & installed, both com & mod
2. trying.... did so.

Error updating database: DB function failed with error number 1091

Can't DROP 'session_id'; check that column/key exists SQL=ALTER TABLE `jos_blastchatc_users` DROP INDEX

`session_id`
SQL =

UPDATE `jos_components` SET name='BlastChat client 2.3' WHERE link LIKE 'option=com_blastchat'

I suppose I now need to delete or clear column "session_id" from jos_blastchatcusers table?

Re:Backend \"Error updating database:\"

Posted by Prutkar - 2008/02/29 01:44

nope, just edit blastchatc table row, and change version field from value "2.2" to "2.3"

(or delete that key in session table, but also delete adm_expand in blastchatc, database upgrade did not finish, that's why all the problems)

Re:Backend \"Error updating database:\"

Posted by Royal Trude - 2008/02/29 01:49

works! Thanks! :)

Re:Backend \"Error updating database:\"

Posted by ultraming - 2008/09/04 20:55

Hi,

How can I edit your blastchatc table? I have no idea where the table is. Thanks.

ultraming

Re:Backend \"Error updating database:\"

Posted by Prutkar - 2008/09/05 00:33

Do you have Joomla installed? Then you must have at least some idea about your database (database name, database access username and password) because this information is needed during Joomla installation.

Your webhosting company must give you access to some sort of database administration tool like phpMyAdmin (most common). Contact your webhosting company and request more information about that. This tool allows you to manipulate data inside your database directly.

You can always install one of Joomla Database Management tools which allows you to do simple database tasks (like delete table etc., but be very careful with those)

Re:Backend \"Error updating database:\"

Posted by ultraming - 2008/09/05 07:21

I have access to phpMyAdmin and I can open up the _blastchatc table and see the adm_expand column. How can I remove the column? I tried check the adm_expand checkbox and "drop" it. But it keeps coming back. Thanks.

ultraming

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Re:Backend \"Error updating database:\"

Posted by Prutkar - 2008/09/05 08:01

What exact error/problem with chat do you have? (if you know phpMyAdmin we can solve it very fast)

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Re:Backend \"Error updating database:\"

Posted by ultraming - 2008/09/05 08:24

I installed 2.3 client on my Mambo 4.5.2 site and when I try to go components-->blastchat client--> configure, I got the following error

Error updating database: DB function failed with error number 0

SQL =

```
UPDATE `mos_blastchatc` SET version='2.3'
```

I try to follow the solution you posted before to delet the column of adm_expand from _blastchatc table. I don't know how to delete the field in the table since I am new to phpMyAdmin. I would appreciate if you can walk me thru. Thanks.

ultraming

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Re:Backend \"Error updating database:\"

Posted by Prutkar - 2008/09/05 10:15

Well, I do not see any problem with adm_expand in your situation. Installation of client 2.3 happened alright, only database upgrade failed at the last step. This should fix it:

Find table mos_blastchatc, find data in that table (not table structure), and change field "version" from 2.2 value to 2.3 manually (remember, change data in table row, not default value in table structure).

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Re:Backend \"Error updating database:\"

Posted by ultraming - 2008/09/08 17:58

Thanks. I got it fixed by following your instruction. However, now I am having some problem with the frontend access. I will open another thread for help. Thanks.

ultraming
